



Serving Canada's IME Needs

NYRC Medical Assessor Satisfaction Survey - 2021

1. Which NYRC location(s) do you currently work with us in? Please select all that apply.

- Ontario
- British Columbia
- Alberta
- Quebec
- Atlantic Canada

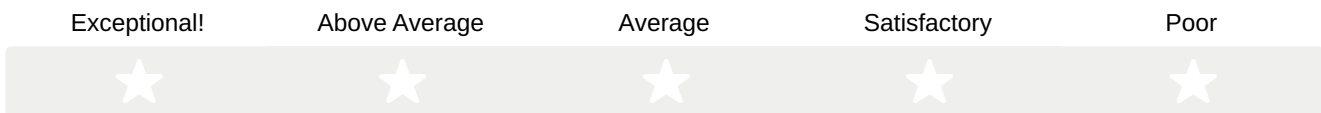
2. How would you rate the promptness of our responses to your inquiries?



3. Please rate us on our ability to fill your available IME dates.



4. How would you rate our Quality Assurance on your reports?



5. Please rate our ability in addressing and resolving your concerns in a timely manner.



6. Based on your experience with NYRC, how do we compare with other vendors?

- Much Better
- Better
- About the same
- Worse
- Much Worse
- No contest - NYRC is the best!

7. How would you rate our ability to keep you informed about pertinent market changes (i.e. legislative changes, fee changes etc)?

- Best in class
- Mostly lower than others
- Same as others
- Mostly higher than others
- Higher than others

8. Based on your experience with NYRC, would you recommend us to your colleagues and peers?

Definitely will not Probably will not May or may not Probably will Already have!



9. Please tell us about our ability to pay your invoices on time?

- Always on time
- Mostly on time
- Occasionally on time
- Rarely on time
- Always late

10. Please rate the quality of our expert Memorandums and other informational materials.

- Excellent
- Very Satisfied
- Satisfied
- Poor
- Very Poor

11. How would you rate the accessibility of our management team?

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Excellent

12. Please provide an overall rating of your experience with NYRC.

Very poor

Poor

Average

Great

Exceptional



13. If you would like to share any additional comments or experiences about our service, please write them below.